



## Dear Friends,

With 2016 in the books, it's time to look back and recognize the myriad accomplishments in our first year as Families Moving Forward. Your generous support was a major driver of our progress. Whether it was a financial gift, an in-kind donation through our "Barrels of Joy" program, or as a volunteer in our new rotational model – your contributions are the foundation of our success. You are a major stakeholder in our efforts and it is our sincere hope that you take pride in our good work.

As a supporter, you have every right to expect us to demonstrate that we are worthy of your generosity. You'll see evidence of our effectiveness throughout this Annual Report. Highlights from the last year include:

- Increasing the percentage of children aged 0-5 receiving developmental screening from Durham County Health Department's "Care Coordination for Children" program from 58% to over 94% in the last six months of 2016.
- Expanding evening programming from one night per week to four nights per week using volunteers from our new rotational model.
- The successful renovation of our first floor space in the spring, adding 8 new guest rooms, 2 new staff offices, 2 work rooms, a new kitchen facility and a multi-purpose room. A special thanks to our capital campaign donors for making this possible.
- Consolidating all staff and families onto one site in July of 2016, providing more stability for families and more access to our programming.

As we planned for the merger of Genesis Home and DIHN throughout 2015, it was our hope that additional staff and volunteers would enhance our capacity to address the needs of our guests. We are seeing that reality come to pass and many of you have noticed the impact of our expanded programming during your visits. We sincerely believe that we are stronger when we work together – as staff, board, volunteers and guests – and we invite you to learn more about us, our work, and how you can get more involved. Thank you for your interest in Families Moving Forward. With your help, we can end family homelessness in Durham together.

Sincerely,

Ryan J. Fehrman, Executive Director

John W. Hardin, Board Chair



# SUPPORT FOR FAMILIES

Staff and volunteers work with families to find housing quickly, then support them for a year with programs aimed at maintaining stability.

## The NEST

# **Neighbors Experiencing Success Together**

The NEST is our core program that transitions families to stability and self-sufficiency. It helps our guests identify and overcome the root causes of homelessness while teaching essential life skills like financial literacy, employment strategies, and family health and wellness. We work with parents to find jobs and to secure and sustain affordable, permanent housing. In July, FMF transitioned to an emergency model with a goal of families exiting in 90 days.

The NEST accommodates 21 families (serving 80-100 families per year) in our safe and secure residential environment for up to three months. FMF offers intensive case management and a variety of programs run by our collaborative group of staff, volunteers, faith-based organizations and partner agencies throughout the community. Volunteers play a crucial role by providing warm hospitality and loving support, serving meals and hosting evening programming for both adults and children. Last year, FMF served 67 families through The NEST.

# In 2016

# 79% of households exiting The NEST entered permanent housing; above our community goal of 75%.

## **BRANCHING OUT**

# **Building Relationships to Anchor Our Transitions**

Branching Out encompasses the second phase of support we provide after guests move into their own homes. We deliver services for up to 12 months after our families exit our emergency shelter program, making us better able to ensure our guests' long-term stability and prevent returns to homelessness.

Families Moving Forward offers a professional support network including highly trained staff and strong community partners. Case managers develop customized action plans for each family and maintain ongoing support in-person and by phone. Through our network of committed staff, partners, and volunteers, including volunteer-driven Circles of Support, we help to empower families with the life skills and tools they need to become self-sufficient.

Self-sufficiency is the ultimate goal for our families. Our Branching Out aftercare program helps make that goal a reality. Last year, FMF served 47 families through Branching Out.

# 99% of families in our Branching Out aftercare program retained their housing for at least 12 months





# **BLENDING COMPASSION WITH EXPERTISE**

While providing love and hospitality, the Families Moving Forward network empowers families to manage practical needs and grow their abilities to take on important life tasks, such as budgeting, effective communication and helping their children to thrive. Our enrichment programming includes:

#### **Relational Support**

- > Circles of Support (small group of volunteers "walks with" a family for a year after they move into permanent housing)
- > Mentors (volunteer works with an FMF parent during their stay at the NEST)
- > Expectant Mothers' Support Group

#### Adult Enrichment

- > Financial literacy
- > Health (physical and emotional)
- > Employment and career
- > Housing
- > Parenting/child development
- > Education
- > Self-care

#### Children's Programming

- > Study buddies (tutoring and homework help)
- > Age-specific youth enrichment through art and play
- > Making Cent\$ 4-week summer camp









"I am so thankful for the amazing support of my Circle of Support that has helped my family transition back into the 'real world.' We are excited about all of the positive changes in the past year and for what is yet to come."

— Sharon, mom of three

# **CYNTHIA FINDS HER WAY HOME**



"Even though it was a shelter, they made it feel like it was my home. Everyone was so wonderful there. It was just me being blessed all over again, because of the way they looked after me and my grandbabies."

Cynthia is a grandmother who had been living in a rooming house, as she worked to maintain employment and build up her savings. Unexpectedly, her two grandchildren (ages 10 and 11) came to live with her when their mother could no longer care for them. Because Cynthia was a good tenant, her landlord allowed the children to stay a few days, but the rooming house was designed for single adults and could not accommodate children. Subsequently, she was on the verge of experiencing homelessness.

Cynthia was referred to Families Moving Forward after going through Coordinated Intake and Diversion. Due to barriers to housing, it was determined this family needed emergency shelter. They moved into FMF, where they participated in case management and programming. They were referred to Housing for New Hope and their Rapid ReHousing program. Cynthia signed a lease in late January, and the family moved into permanent housing after a short stay at FMF. She has requested and will receive 12 months in FMF's Branching Out Aftercare Program.

"I still work with FMF through the Aftercare Program now that I've moved out of The NEST, but I know they won't see me coming back," she said. "I have myself a beautiful place. It's not a mansion, but it's my mansion."

# **VOLUNTEERS AND PARTNERS**

Volunteers and community partners have joined together with Families Moving Forward to deliver on the vision we had for the new service model which began in July of 2016. We are able to offer dinner, a rich array of adult workshops, tutoring for school age children, and enrichment activities for pre-school children four nights a week. Partners and volunteers provide weekend activities for our families, and come onsite to help with beautification and maintenance projects. It is amazing what we are able to do when we all come together with the same purpose of helping our families thrive!

With our utmost gratitude, we'd like to recognize those congregations and partner organizations that devoted significant service to Families Moving Forward in 2016. Thank you for being part of the FMF team!

Abundant Hope Christian Church Activate Good African American Quilt Circle Aldersgate UMC Alpha Zeta Omega Chapter of AKA AmeriCorps Vista Baynes Family Farm Beth El Synagogue Bethany UMC Blacknall Memorial Presbyterian Church BlueCross BlueShield of NC Bohío Fine Art Photography Bullhaus Calvary UMC Changing Lanes Christ the King Moravian Church CityWell Cole Mill Road Church of Christ Community Empowerment Fund Congregation at Duke Chapel **Duke Divinity School Duke Engage Duke Memorial UMC** 

Duke University School of Nursing Durham Chapter of the Links, Inc. **Durham Public Schools Durham Tech Durham County Care** Coordination for Children **Epworth UMC Exchange Family Center** Faith Assembly Federal Express Durham First Calvary Baptist Church First Presbyterian Church Fugua on Board Greater Love Greater Works Outreach Ministry Holy Cross Catholic Church Holy Infant Catholic Church Hope Valley Baptist Church Housing for New Hope Immaculate Conception Catholic Church Institute of Art Therapy Interfaith Food Shuttle Judea Reform Congregation

Legal Aid of NC Liquidia Lotta Love McMannen UMC Morehead Avenue Baptist Church Mt Bethel UMC Mt. Bethel Presbyterian Church Mt Sylvan UMC NC Cooperative Extension NC Housing Finance Agency NC State Dept of Social Work NCCU Aspiring Eagles NCCU Dept of Social Work New Creation UMC Orange Grove Missionary Baptist Church Pausback Advertising Peacehaven Farms Pilarim United Church of Christ Potter Financial Group Q Shack of Raleigh Reimagining Group Spirituality

Kappa Omicron Chapter of DST

Reinvestment Partners Resurrection UMC Scarborough Nursery School Shepherd's House UMC Spelman Alumni St Luke's Episcopal Church St Paul's Lutheran Church StepUp Durham Summit Church Temple Baptist Church The Refuge Church Thrills from the Grill Trinity UMC UNC Dept of Social Work Union Baptist Church Union Grove UMC Vintage Church Welcome Baby Westminster Presbyterian Church Wheels4Hope Woodcroft Women's Club World Overcomers Church Yates Baptist Church



# **VOLUNTEER SPOTLIGHT**

In winter 2016, Swanda Warren-Hooks (Swan) approached the FMF programming team about her idea for a project for our children and families called "ARTStogether."

This program would expose our elementary school-aged children to different forms of art and allow them to alleviate their stress through expressing their feelings, providing healing and transformation.

The children met with Swan and her team on Monday evenings with an initial reluctance that quickly turned into excitement and pride. The transformation of the children in ARTStogether was astonishing as they let their defenses down, became open to learning, and created masterpieces for display in their rooms and throughout our walls. They learned to line dance, created canvas art, played with musical instruments, and even baked and decorated cookies.



Swan hoped to be able to provide the children with an outlet for expression and emotional understanding. What came from her project was improvement in the children's self-esteem, relationship building among the participating children, the recognition that many people care about them, and appreciation by all for the healing nature of art in general. The children were able to see commonalities among themselves and develop an understanding that the housing instability they are currently experiencing does not define them or their family.

"The sessions allowed the children to be free, creative, and expressive using their ideas and I loved seeing their smiling faces," said Swan. We are so grateful to Ms. Warren-Hooks and the incredible work she and her talented volunteers have done with our children. Her open demeanor and enthusiastic disposition provided the children with consistency and something to look forward to on a weekly basis.

We will be working to make ARTStogether a sustainable enrichment activity for the future!

# **2016 FINANCIALS**

Our 2016 annual budget was in excess of \$1 million dollars. Our fundraising and administrative percentage is 12% meaning that 88 cents of every dollar raised goes directly to our programs. Transparency and accountability are important to us. You can be confident that your investment in Families Moving Forward goes towards changing the lives of families here in Durham. Any fund balance at year end is added to an operational reserve fund that helps ensure the ongoing operation of the agency in the event of an economic downturn. IRS 990 Forms available on request.

Other

INCOME		Other
	<b>#</b> 004 000	Gain/Loss 5% Capital Campaign
Government Funding	\$261,699	Congregations 19%
Workplace Giving Campaigns	294,075	7%
Religious Funding	100,257	
Foundations	154,936	
Corporations & Businesses	22,715	
Individuals Contributions	282,868	Foundations 10%
Civic Groups	4,086	1090
Special Events	17,198	
FMF Capital Campaign	296,060	
Earned Income	577	Workplace Givin
Other Income	36,561	19%
Gain/Loss on Sale of Assets	45,425	
Unrealized Gain/Loss on Investments	28,492	
TOTAL INCOME	\$1,544,949	Government 17%
		1170
EXPENSES		
Insurance	\$42,359	Individuals 18%
Payroll Expense	682,335	16%
Professional Fees	45,271	UW Dispersment
Utilities	55,211	12%
Household, Office Supplies & Software	10,750	
Travel	105	Payroll Taxes 5%
Client Assistance	30,024	390
United Way Disbursements	141,792	Utilities
Fundraising, Postage & Advertising	34,331	5%
Copying & Printing	12,631	
Facility Maintenance/Improvements	90,431	
Food	1,971	Facility Repair Payroll Expens
Furnishings & Equipment	25,212	7%
Staff Development	2,220	
Taxes, Licenses Subscriptions & Dues	1,687	
Leasing	2,700	
Mortgage	23,222	
Miscellaneous Expenses	5,711	Other Expenses (< 5%)
TOTAL EXPENSES	\$1,207,967	19%
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# **COLLABORATION IS KEY**



Families Moving Forward works in collaboration with partner agencies toward shared goals in our community. In 2015, we formed the Durham Collaborative to End Family Homelessness to streamline our approach and stretch our community assets farther. In addition to FMF, the Collaborative's membership includes Urban Ministries of Durham, Housing for New Hope and Durham's Partnership for Children.



As a collaborative, we take great pride in delivering excellence to the 100+ families who need us, and in setting the example for other agencies to follow, to reap the myriad benefits of working together. We're pleased to report that private financial partners like the Triangle Community Foundation, the United Way of the Greater Triangle and the Stewards Fund have recognized the value of investing in both FMF and the Collaborative, and we received the top score in the Triangle for our 2015 collaborative application to the United Way.

# **TOP DONORS**

We are grateful for all donations, large and small. Although we cannot list all cash donations in 2016, please know that every monetary and in-kind gift was gratefully received! Donors with an asterisk made a gift to the Capital Campaign in 2016.

#### Donors \$100,000+

United Way of the Greater Triangle

## Donors \$25,000-\$99,999

City of Durham
County of Durham
Duke Health System\*
Duke University\*
HUD
Kristina Johnson
Oak Foundation
The Stewards Fund
Westminster Presbyterian

#### Donors \$15,000-\$24,999

Bank of America BIN Charitable Foundation\* Chaya Albert Genesis Fund Fox Family Foundation, Inc. Immaculate Conception Catholic State of North Carolina

#### Donors \$10,000-\$14,999

Blacknall UMC
C.M. Herndon Foundation
Congregation at Duke Chapel
Durham Congregations In Action
Durham County Government
Giving Together Program @ TCF
Pacific One Bank/Square 1 Bank

Norris Cotton and Traci Mancini\*

## Donors \$5,000-\$9,999 Anonymous Fund @ TCF

Durham Merchants Association\*
DMA Charitable Foundation
First Presbyterian
Donald and Patricia Hardin
Jim and Carol Hewitt\*
Kevin and Paris Laliberte
Patrice and John Lynch
Macy's Foundation
OAL Foundation\*
Catherine and Joachim Pleil\*
Martin Smith
Snider Family Charitable Fund\*
Watts Street Baptist

Wells Fargo Heather Whitson and Ben Maynor Yousuf Zafar and Fatima Rangwala

#### Donors \$2,500-\$4,999

Aldersgate UMC **Duncan and Sara Beale\*** Lori Bowersox John and Ginny Bowman\* **CBC/WRAL Community Fund** Community Partnerships, Inc. **Duke Memorial UMC** Elizabeth Forshay Don and Mary Haile\* Hope Valley Baptist **Deborah Kulik** Mt. Sylvan United Methodist Jeanne and Brian Murray\* **Noel Family Fund** Kimberly O'Neil Samuel Poole Erica and Fuller Sasser\* RTI International Nancy Rosebaugh and Charles Nordan\* **Suntrust Foundation** Triangle Nonprofit and **Volunteer Leadership Center** Yates Baptist

#### Donors \$1.000-\$2.499

YourCause, LLC

Frances Akins

Stephen and Jill Buckley
Thomas and Marjorie Busch
Bob and Marian Bergdolt
Joe and Karalyn Colopy\*
Courtney Cooper
Caroline Haynes
Clay Horiuchi
Croasdaile Village Residents
Assoc.
Durham Chapter of the Links\*
Tim Donahue
Timothy Dwyer

Kimberly Ellis **Epworth UMC** Kurt and Betsv Euler John Froehlich Nicci and Martin Gafinowitz Glenn-Winstead Fund Ross Grady **Graham and Elaine Fitzsimons** Harris Beverages LLC\* **Bob and Diana Jackson\*** Margaret Keller Endowment Carol Mansfield and Dave Mountain Network for Good\* **Novartis Robert and Jennie Orr Pilgrim United Church of Christ Dorothy Powell\*** Rev. Luke and Gail Powery Katherine and Terry Rhodes **Grace Jones Richardson** Jonathan and Esther Robie St. Luke's Episcopal **Desiree Simpson** Kimberly and Justin Sprague\* Carl and Tracy Soderberg **Tapestry Temple Baptist** Sylvia Thompson **Triangle Community Foundation** Gordon Whitaker and Bob Hellwig Widmark Family Fund Woodforest Charitable

## Donors \$500-\$999

Foundation

Abundant Hope Christian
Amundi Smith Breeden LLC
Robert and Ruth Buchanan
Larry and Nancy Bumgardner
Christ the King Moravian
Deborah and George Christie
Deborah and James Dobbins
Margaret Donnelly
DTW Architects & Planners, LTD
Durham Seven Stars

Ryan and Robyn Fehrman **Ada Gregory** Richard and Lonna Harkrader **Robert Hoppe** Marjorie Freeman **Herbert and Mary Lou Fritz Shirley Frederick Holy Infant Catholic IBM** Employee Charitable Campaign **Daniel Kaplan and Marian Abernathy** James Kimbrough and Judy Strickland\* Jim and Cynthia Kinney William and Ann Kirkland Ann Brown and Ken Kohagen **Andrew and Joana Krzmarzick Autrice Campbell Long and Donald Long\*** Worth and Liz Lutz Kaya Manson McMannen UMC Elaine McVey The Mentor Network Foundation Merge Records **Meyer Family Fund** Lisa and Greg Mitchell **Douglas and Carolyn Norry** Parker's House Q. Shack Unlimited Corporation The River Church **RTP Corvettes** St. Titus Episcopal Salesforce.com Foundation Schewel-Rubert Backyard Fund Joel and Barbara Smith **Tilley Family Fund United Way of Greater Atlanta** James and Mildred Wilkinson

Foundation
William and Melinda Wigger
A.D. "Tony" Williams Sr.
Charles T. and Jean Wilson, Jr.
Charles Wood

Woodforest National Bank Woodcroft Women's Club

# **CHEFS FOR CHANGE FUNDRAISERS**

Durham has an incredible food scene. It also has a significant problem with family homelessness. Featuring some of Durham's most talented chefs, our series of unique, ticketed fine dining events raises money for Families Moving Forward's programs and services for families experiencing homelessness. Each dinner in the Chefs for Change Series includes a cocktail hour with hors d'oeuvres and a seated three course meal paired with complimentary wine and beer. Please join us for the remaining events and visit: FamiliesMovingForwardNC.org/ChefsForChange for more information.

Our 2017 Chef Lineup and Dates:

- February 20 Launch Party
- April 17 Iron Chef Ricky Moore, Saltbox
- June 19 Chef Seth Gross, Pompieri Pizza and Bull City Burger & Brewery
- August 21 Chef Billy Cotter, Dashi and Toast
- October 16 Chef John May, Piedmont
- December 8 Season Finale Gala



chefs for change

## **OUR VISION**

A permanent, stable home for every family.

## **OUR MISSION**

Families Moving Forward offers a temporary home to families with children in the crisis of homelessness. Working together, we create a path to stability and self-sufficiency through personalized services and ongoing community support.

## **OUR HISTORY**

Genesis Home (1989) and Durham Interfaith Hospitality Network (1993) saw a way to serve more Durham families, to be more efficient and to improve the lives of children who need a safe and stable environment.

Now, as Families Moving Forward (2016), our volunteers and staff can help local families stay together in a loving and enriching setting, while they work toward becoming self-sufficient.



Thank you to our Board of Directors and dedicated staff for your commitment to serving families with children experiencing homelessness.

## 2016 BOARD OF DIRECTORS

John Hardin, President Autrice Campbell Long, Vice President Kimbie Sprague, Secretary Elizabeth Forshay, Treasurer Aaron Anderson (began Nov. 2016) Rico Blackmon John Bowman (began Nov. 2016) Alison H. Edie Monica Evans (began Apr. 2016) J. Graham Fitzsimons Jim Hewitt \* Jim Kinney (began Apr. 2016) Traci Mancini (through Mar. 2016) Tom Meyer Jeanne Murray Kim O'Neil (began Apr. 2016) Dorothy Powell Fuller Sasser

Cindy Street (through Apr. 2016)

A.D. "Tony" Williams Sr.

# JAMES T. HEWITT DISTINGUISHED SERVICE AWARD\*

Our dear friend, longtime board member and past board president, Jim Hewitt, passed away in January, 2017. Jim was instrumental in promoting the merger of Durham Interfaith Hospitality Network and Genesis Home.

He worked tirelessly to help raise funds and coordinate efforts on behalf of Durham's homeless families.

To honor Jim's memory, we are establishing the James T. Hewitt Distinguished Service Award, which will be given annually to the individual who best exemplifies Jim's unwavering commitment to the families that we serve. To continue his legacy, Jim's family has set up a memorial fund at FMF, to which you can contribute at any time. Thank you, and bless you, Jim and the Hewitt family.

## **2016 STAFF**

Samantha Busch (began August) AmeriCorps VISTA

Shana Carignan, MPA (began August)

Development Director

Scott Davis (began August) AmeriCorps VISTA

John Green, Jr. Program Associate

Asia Elzein, MPA (began February) Aftercare FSC

Ryan Fehrman, MPA Executive Director

Peggy Hargrove, M.Div. *Program Associate*  Tim James Facility Manager

Rachel Johnson, MS

Program Development Coordinator

Ykeisha Lunsford Program Associate

Tammy Mauldin, MPA (through May) Family Services Coordinator

Kevin McNamee, MSW (began October) Family Services Coordinator

Sarina Melvin Family Services Coordinator

Tasha Melvin, MA Community Engagement Coordinator Annie Paylor Program Associate

Catherine Pleil, MS
Director of Partnerships and
Programs

Toni Rover PT Aftercare FSC

Amanda Sale
Bilingual Family Services Coordinator

Desiree Simpson Program Associate

Robin Temple (through March) Development Director

Aubrey Thorlakson

Development Associate

Ann Tropiano, MSW
Director of Residential and
Support Services



## **CONTACT US**

Families Moving Forward 300 N. Queen Street / P. O. Box 25426 Durham, NC 27702 919-683-5878 www.FamiliesMovingForwardNC.org



Families Moving Forward would like to thank the members of our Durham Collaborative to End Family Homelessness:

Urban Ministries of Durham Housing for New Hope Durham's Partnership for Children